

## Getting Ready for your CARO Arrival...

### When do I have to pay the first instalment?

Check with the lettings team or the payment schedule within your Tenancy Agreement for confirmation of your first payment due date. You will need to make sure your **first payment is cleared into the CARO bank account before you move in**, otherwise we won't be able to move you in and you will have to find yourself temporary accommodation! Card payments are accepted but additional charges are incurred – please ask our team for full details.

### How can I make sure my future instalments are paid on time?

Make a note of your payment due dates (unless of course you are paying in one instalment) as stated in your tenancy agreement - it is your responsibility to make sure the money is there ready in your bank account on the dates so you can send payment over. If your parent or guarantor is paying the rent, make them aware of the dates.

### What items do I need to bring with me?

As well as your own personal items and any food supplies you need, you will need to bring some basic equipment – suggested list is below;

- Bedding – duvet, pillows, sheets and covers. At City Point and Shaw Street all beds are a  $\frac{3}{4}$  size (4ft) double bed if you are buying fitted sheets, standard double duvets will fit fine; at The Bridewell all beds are standard size double (4ft 6in).
- Towels and bath mat
- Cutlery
- Plates / bowls
- Pans, frying pan, cooking utensils iron, cleaning and washing products, dishcloths, tea towels, toilet rolls and bin bags. You will also need your own

CARO student developments work with Chaffinch Living who can supply a pack for your bedding and towels or kitchen equipment and deliver it to your CARO bedroom ready for arrival. Please visit [www.living.chaffinchstudent.co.uk](http://www.living.chaffinchstudent.co.uk) for details or see the useful links section of our website at [www.carolettings.com](http://www.carolettings.com) . EXCLUSIVE DISCOUNT CODE - Enter **CAROLiverpool10** at checkout to receive £10 off any order over £35!

Finally, if you are bringing your own PC or laptop, you will need an Ethernet Cable to connect to the free internet in your room.

### What is provided in the kitchen?

Each kitchen has facilities for oven, hob, fridge/freezer, microwave, kettle, toaster, ironing board (irons not provided), mop & bucket, floor brush, dustpan & brush, kitchen bin & a vacuum cleaner.



### **Are there any items I shouldn't bring?**

Items not permitted at CARO Student Living include; candles, incense sticks, oil burners, tea lights, oil heaters, fairy lights, deep fat fryers or chip pans, laser pens and also any large items of furniture or equipment. Please check section 11 of your Tenancy Agreement for confirmation of additional items not allowed.

### **Can I bring my pet?**

Unfortunately not, no animals are allowed at CARO Student developments.

### **Do I need insurance for my belongings?**

Yes, we strongly recommend you take out adequate personal contents insurance to cover your own belongings and any portable equipment such as mobile phones, laptops, tablets / mini i-pads etc. There are many companies offering specialist Student Contents insurance, speak to your student union for any special offers available.

### **Will someone be there to meet me on my first day?**

Yes, a member of the CARO student letting team will be there to help you to move in on your first day. We will confirm the time and date with you beforehand. The team will be on hand to answer any queries you may have and make sure you settle in.

### **Any queries?**

If you have any further queries right now, please do not hesitate to ask ....

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